

# Job Description Park Attendant – Summer Student Position

**Reports to:** Manager of Infrastructure & Environmental Services or delegate

Subordinates: None

Effective Date: January 2023

#### **Position Summary**

Provides friendly and professional customer service at Kendrick's Park, Centennial Park and Seeley's Bay Harbour. Assists with inquiries by phone, email and inperson regarding facilities, amenities, rentals and events. Collects fees and provides receipts for boat slip/pavilion rentals. Helps ensure public spaces are clean, safe, and well maintained.

## **Key Duties and Responsibilities**

- Provide excellent customer service and act as an ambassador of the Township of Leeds and the Thousand Islands
- Open and close facilities; handle cash and perform canteen operations
- Track and order required inventory and supplies
- At Kendrick's Park, serve food/beverages, scoop ice cream
- Maintain cleanliness of facilities; empty trash cans, pick up litter, clean restrooms and shelters, light weeding and trimming, and inspect areas regularly
- Inform visitors of park and harbour rules and regulations
- Respond to public complaints and concerns and report them to the supervisor
- Report any repairs, vandalism, breakdowns or accidents
- Work with other divisions and departments of the municipality in the day-today delivery of services as assigned
- Performs duties in accordance with the Township's health and safety policies and procedures
- When requested, participate in staff training, perform other related duties as assigned

## Education/Experience/Skills Training

- Currently enrolled in secondary or post-secondary education, returning to school in September 2023
- Good communication skills; experience working with the public is an asset
- High degree of self-motivation and initiative
- Able to work independently with minimal supervision
- Experience handling and balancing cash
- Familiar with the local areas of Lyndhurst and Seeley's Bay
- Some knowledge of parks, boating, and harbor operations considered an asset
- Food Handler Certification considered an asset
- Class G drivers' license considered an asset

#### **Working Conditions**

- Regularly exposed to conditions of potential discomfort caused by temperature extremes, inclement weather, dust, dirt, and similar factors
- Evening and weekend shift work required
- Dealing with the public on a daily basis
- Sitting for periods in excess of two hours
- Eligible to work in Canada

The foregoing reflects the key duties, responsibilities and qualifications for the position and should not be construed to be an all-inclusive description.